
HOUSING APPEALS COMMITTEE STATISTICAL SUMMARY 2003/2004

Hearings

	02/03	03/04
Number of Committee Hearings:-	105	108 (3% increase)
Number of cases heard:-	501	509 (1% increase)
Number of Appeals received:-	564	583 (3% increase)

Appeal Source

Divisional source

Divisional Source of Appeals	2003/2004	%
Central Sydney	205	40.3
Greater Western Sydney	227	44.6
Southern and Western NSW	23	4.5
Northern NSW	51	10
Community Housing	3	0.6
TOTAL	509	

Appeals Types

Types of Appeal Applications (Housing Appeals Committee)

Appeal Type	2002/2003	%	2003/2004	%
Eligibility	13	2.6	12	2.4
Locational Need/ Dwelling Type	12	2.4	3	0.6
Offers of accommodation	19	3.8	36	7
Property Modification	5	1	2	0.4
Other Matters	9	1.7	21	4.1
Priority Housing	284	56.6	254	49.9
Transfers	128	25.5	148	29
Rent Subsidy	14	2.8	12	2.4
SAS Special	1	0.2	-	-
SAS Disability	2	0.4	5	1
Rentstart	3	0.6	4	0.8
Mutual Exchange	3	0.6	1	0.2
Succession of Tenancy	8	1.6	11	2.2
TOTAL	501		509	

Housing Appeals Committee Result and Outcome

Appeal Outcomes, 2003/ 2004

Appeal Outcome	2002-03		2003-04	
	Number	Percent	Number	Percent
Declined (1)	313	62.5	343	67.4
Recommend change of decision (2)	162	32.3	131	25.7
Adjourned (3)	4	0.8	5	1
Resolved/Withdrawn (4)	22	4.4	30	5.9
TOTAL	501		509	

Notes:

- (1) The Housing Provider's original decision was upheld.
- (2) The Committee recommended that the original decision be changed
- (3) The matter was deferred pending further information
- (4) The matter was resolved or withdrawn prior or during appeal process.

Final Outcome of Appeals

Housing Provider's Response to Housing Appeal Committee Recommendations, 2003/2004
AS AT 12 AUGUST

Cases referred to the Housing Provider by the Housing Appeals Committee				
Final Outcome	2002/ 2003		2003/ 2004	
	Number	Percent	Number	Percent
Decision changed (1)	143	88.3	113	91.9
Decision not changed (2)	16	9.9	8	6.5
Resolved (3)	3	1.8	2	1.6
TOTAL	162		123*	

* The Committee is yet to be advised of the housing provider's decision in 8 cases

Notes:

- (1) The original decision was changed and the client received the service.
- (2) The original decision was not changed.
- (3) Matter resolved by mutual agreement or service no longer sought

Household Complement

Household Complement

Household Complement	2002/2003	%	2003/2004	
Single	165	32.9	184	36.1
Single with Children	148	29.5	139	27.3
Couples	75	15	61	12
Couples with Children	94	18.8	106	20.8
Couples and Other	1	0.2	3	0.6
Applicant and Other	18	3.6	16	3.2
TOTAL	501			

Age

Appellants Age

Appellants Age	02/03	%	03/04	%
24 years and under	24	4.8	19	3.7
25 - 44 years	196	39.1	188	37
45 - 64 years	201	40.1	221	43.4
65 years and over	80	16	81	15.9
Total	501		509	

Ethnic Background of Clients

Background	2002/2003		2003/2004	
Aboriginal	21	4.2	18	3.6
English speaking background	181	36.1	192	37.7
Non – English speaking background	299	59.7	299	58.7
TOTAL	501		509	